

OVERVIEW

Pennine Cruisers is a small family run business; run by the Clarke family – lan, Pamela and Zoe, along with some crucial staff members.

We bought the business in 2000, and have expanded and improved the services Pennine Cruisers can offer so that we now operate all year round. We have many aspects to our business – from boat trips, day boat hire & holiday hire boats to building of boats and all maintenance and service work private boaters could require.

Over the past year or so Pennine Cruisers have also ventured into themed boat trips, we now offer Easter, Halloween & Christmas themed boat trips. Our themed boat trips are proving to be extremely popular, however, for more details on those you will have to contact the office or check out our webpage as they aren't listed in the brochure.

We also have a shop which sells chandlery and many types of boating goods along with items to appeal to the tourist market, such as Skipton and Canal memorabilia.

Reviews/comments from just a few of our many satisfied customers ...

Thank you for all your support.

With your help we can continue to make a difference to the lives of vulnerable, disabled and disadvantaged children.

Thanks so much for the fabulous boat trips, the boys really enjoy them. I'm sure there will be more to come!

Emma Pears Charity Co-ordinator Karen & Sam from 'Ausome Club'

"happy hols

© © © © 20 Mar 2012 Happyhols46
Went on the 30 min boat trip in Skipton up to the castle and back. The man on the boat was full of information on the history of the canal and the area, also told us about the walk in the woods was a great day out.

Tripadvisor





More reviews/comments from just a few of our manu satisfied customers ...

- 66 A fantastic relaxing holiday and the staff of Pennine Cruisers were extremely knowledgeable and helpful! ??
- 66 Pennine Cruisers A relaxing break away in beautiful surroundings in ALL seasons who we like to use time and time again for their friendly and caring customer service.. **Bev Lasckey**
- A small professional, family company who are second to none. They will cater for any needs for their boat hire in 99 a friendly manner. You are guaranteed to return.
- 66 Over several years we have visited Pennine Cruisers with our boats to have works carried out. We also call in when we are in need of any boating products. The staff are friendly and VERY helpful and the work I have had done is of a very high standard. So if your looking for boaty bits call in to *Pennine Cruisers – your one stop boating shop!* Nigel Julie Fryer

The Boat House café is situated in the other half of our building which means not only can you add an interesting angle to your time in Skipton, by going on one of our boats, you can also enjoy a delicious meal, snack or simply a cup of tea or coffee in our café whilst admiring our amazingly picturesque location here in Skipton's canal basin.

If you have any questions or Pennine Cruisers can be of help to you in anyway, please do not hesitate to get in touch – we pride ourselves on our outstanding reputation for great customer service.

Hope to see you soon,

Zoe Clarke





BOAT TRIPS

Here at Pennine Cruisers we run 30 minute boat trips down the historic Springs Branch, a short arm off the Leeds Liverpool Canal, that leads up to Skipton Castle.

Our boat trips run every day from 10.30am in peak season and 11.30am in the low season. And the cost is only £4.00 per passenger.

Trip boat "LEO" runs every day but trip boat "SAM" only runs when its busy. This means when both boats are running the trips will depart every 20 minutes, but when its quiet and only Leo is running they depart approximately every 40 minutes.

You do not need to book for our 30 minute boat trips, all you need to do is simply queue by the A Frame sign situated in our yard and pay the skipper after you're seated on board the boat. At only £4.00 per passenger it's a great addition to any day out in Skipton.



"Leo" our main trip boat

"Sam" our 2nd trip boat

30 minute boat trips
 £4 per passenger



Special Occasions

Why not try out one of the themed boat trips we have recently started to offer!

Easter Halloween Christmas

Advance booking is essential for our themed trips so please contact the office for prices & availability.

RUSKIN

New for the 2015 season

A magnificent 1922 wooden launch, as detailed on the historic boat registry. Ruskin is the original Coniston Launch, and has been loving restored to the highest of standards and is now available for private charters on the Leeds Liverpool Canal. Skippered trips for up to 12 people. Catering available.



Please contact our office on 01756 795478 for more information

DAY BOAT HIRE

A day out with a difference! Enjoy a single day hire on one of our specially built narrowboats. A typically day hire is 9.15am – 4.30pm although you can hire right through till 9pm in peak season. You can sail in either direction of the Leeds & Liverpool Canal opening swing bridges and sailing through picturesque countryside whilst observing the abundance of wildlife. You will find plenty of things of interest like Farnhill woods which is well known for its bluebells in May or even the Polish war memorial situated right on the canal edge. After sailing for a few hours you are able to stop and sample one of the canal side inns for lunch or simply moor up and enjoy food you have taken on board with you. Before turning round and heading back to Skipton.

MEET OUR FLEET



Jack (Upto 10 people)



Jill (Upto 10 people)



Bill (Upto 10 people)



Ben (Upto 10 people)



Rosie (Upto 4 people)



Jim (Upto 4 people)

All our day boats have a kitchen area equipped with a hob, sink, draining board, kettle, frying pan, soup pan, crockery & cutlery for everyone. On board you also have a toilet compartment with flushing toilet, wash hand basin, and fresh hand towel. All our boats have plenty of inside and outside seating areas.

DAY BOAT HIRE

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Summer Tariff

7th March 2015 - 1st November 2015

BOATS FOR UPTO 10 PEOPLE ~ Jack, Jill, Bill or Ben

		weekaays	weekends/Bank Holidays
Day Hire	9.15am – 4.30pm	£155	£190
Evening Hire	5.15pm – Dusk	£90	£100
Day & Evening Hire	9.15am – Dusk	£215	£275

BOATS FOR UPTO 4 PEOPLE ~ Rosie or Jim

		Weekdays	Weekends/Bank Holidays
Day Hire	9.15am – 4.30pm	£110	£120
Evening Hire	5.15pm – Dusk	£70	£80
Day & Evening Hire	9.15am – Dusk	£150	£190

Winter Tariff

2nd November 2015 to 18th March 2016

Boats for upto 10 people Fixed price regardless of which day 9.15am – 4pm

.15am – 4pm £120

Boats for upto 4 people Fixed price regardless of which day 9.15am – 4pm

9.15am – 4pm £95

Our day boats are not licensed or insured for lock usage, however, this is not an issue as we have a 17 mile lock free pound for you to cruise in.

A £25 deposit is required to make a booking, and the balancing payment is due 7 days before the hire date.

Bookings can only be cancelled with more than one week's notice, if you cancel you will lose your £25 deposit.

On collection of the boat you will be required to leave card details or a cheque to the value of £100 as security. You will be charged if the boat is returned late, misused, carry more than the maximum number of people allowed or cause any damage to the boat during your hire period.

Dogs are welcome at no extra cost. All our prices are inclusive of VAT.

MEET OUR HOLIDAY HIRE BOATS ...

Airton ~ 6 Berth ~ 57ft Cruiser Style Narrow Boat



Airton has the kitchen and living area at the rear of the boat, the living area converts into a double bed. Airton also has 4 fixed berths meaning in total you can have 3 doubles, OR 2 doubles and 2 singles. Airton also has full central heating as well as a solid fuel stove and has one bathroom with a flushing toilet, wash hand basin and a shower over a 4ft bath.

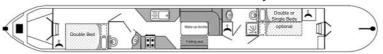
Airton also has a second toilet compartment.







Burnsall ~ 6 Berth ~ 57ft Cruiser Style Narrow Boat



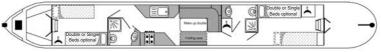
Burnsall has a central kitchen and living area, the living area also converts into a double bed.
Burnsall also has 4 fixed berths meaning in total you can have 3 double beds, OR
2 doubles and 2 singles. Burnsall has a shower room with toilet and wash hand basin, and a separate compartment housing a second toilet. Burnsall also has full central heating.







Eshton ~ 6 Berth ~ 57ft Cruiser Style Narrow Boat



Eshton has a central kitchen and living area, the living area also converts into a double bed. Eshton also has 4 fixed berths meaning in total you can have 3 double beds, OR 2 doubles and 2 singles. Eshton has two shower rooms with toilet and wash hand basin, one at each end of the boat. Eshton also has full central heating.

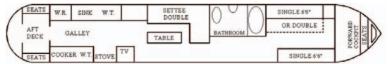






Email: info@penninecruisers.com Website: www.penninecruisers.com Tel: 01756 795478

Leyburn ~ 4 Berth ~ 47ft Semi Tradition Style Narrow Boat



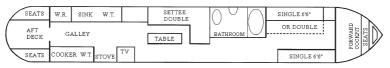
Leyburn has the kitchen and living area at the rear of the boat, the living area converts into a double bed. Leyburn also has 2 fixed berths meaning in total you can have 2 doubles, OR 1 double and 2 singles. Leyburn has one bathroom with a flushing toilet, wash hand basin and a shower over a 4ft bath. Leyburn also has full central heating as well as a solid fuel stove.







Cray ~ 4 Berth ~ 47ft Cruiser Style Narrow Boat



Cray has the kitchen and living area at the rear of the boat, the living area converts into a double bed. Cray also has 2 fixed berths meaning in total you can have 2 doubles, OR 1 double and 2 singles. Cray has one bathroom with a flushing toilet, wash hand basin and a shower over a 4ft bath. Cray also has full central heating as well as a solid fuel stove.







Short Break Hire, Weekly Hire – You can even Hire for up to 4 weeks!

Pennine Cruisers want you to relax and enjoy your holiday, so it is important to us that you know what you're doing (thus allowing you to relax!), that's why we give you full boat handling instruction at our base before you set off. Your instructor will even set sail with you to ensure you're happy with driving the boat and then we even meet you at the first lock later on the same day to give you full lock instruction at the lock side.

Hiring with Pennine Cruisers ensures excellent customer service; we really do go that extra mile to ensure you enjoy your holiday.

PRICES

Weekly Prices for 2015

Monday to Monday **OR** Friday to Friday

	6 Berth	4 Berth
2nd March – 13th March	695	595
16th March – 23rd March	845	695
27th March – 22nd May	1095	795
25th May – 22nd June	1295	945
26th June – 20th July	1395	995
24th July – 24th August	1445	1095
28th August – 4th September	1195	895
7th September – 2nd October	1095	795
5th October – 19th October	995	695
23rd October – 26th October	1095	795
30th October	895	695
2nd November – 30th November	795	595

Short Break Prices for 2015

Monday to Friday **OR** Friday to Monday

	6 Berth	4 Berth
2nd March – 13th March	495	395
16th March – 23rd March	695	495
27th March – 22nd May	795	545
25th May – 22nd June	845	595
26th June – 20th July	895	645
24th July – 24th August	945	695
28th August – 4th September	845	595
7th September – 2nd October	745	545
5th October – 19th October	695	495
23rd October – 26th October	795	595
30th October	695	495
2nd November – 30th November	595	395

ALL THE ABOVE PRICES INCLUDE:

A NON-RETURNABLE DAMAGE WAIVER FEE, BEDDING, GAS, DIESEL, FULL BOAT HANDLING INSTRUCTION, AND LOCK SIDE INSTRUCTION. CAR PARKING FOR UP TO TWO CARS.

£150 DEPOSIT REQUIRED AT TIME OF BOOKING AND BALANCE IS DUE 6 WEEKS BEFORE HOLIDAY.

FOR HOLIDAYS BETWEEN DECEMBER AND FEBRUARY PLEASE CONTACT THE OFFICE FOR PRICES & AVAILABILITY

HIRERS MUST ARRIVE TO COLLECT THEIR BOAT BETWEEN 1PM – 3PM
TO FACILITATE BOAT AND LOCK INSTRUCTION. THE BOAT MUST BE RETURNED BY
9AM ON THE LAST DAY OF YOUR HOLIDAY.

BOOK ONLINE AT: www.penninecruisers.com OR BOOK BY RINGING: 01756 795478

Email: info@penninecruisers.com Website: www.penninecruisers.com Tel: 01756 795478



Pennine Cruisers have five luxury boats in our fleet for this season. All of which are available for short break, weekly and fortnightly hire.

A holiday on board one of Pennine Cruisers' narrowboats includes a top class specially built boat with full headroom throughout. Complete with a fully equipped galley with full size cooker, hob, fridge, stainless steel sink and drainer, storage cupboards, crockery, cutlery and cooking utensils. Flushing fresh water toilets, showers or baths (or both), full central heating, and three of our boats also have traditional solid fuel stoves on board as well.

Licensed to cruise over 2000 miles of canals, the fee also includes all fuel, television/DVD player, radio/CD player, buoyancy aids, full instruction including detailed lock instruction at the lock side so that even a beginner is competent. Lock side lock instruction is an essential part of our customer service. This process helps you to understand the safe and easy way to operate our locks, therefore you will feel confident in the operation of them and this will help you to relax and enjoy your holiday! Our main competitors do not offer this service and in our eyes their hirers are being sold short as this service should be offered to everyone.

FREQUENTLY ASKED QUESTIONS ...

DO I NEED ANY PREVIOUS EXPERIENCE?

No driving licence or previous experience is necessary. When you collect your boat, detailed instructions on how to operate the simple controls and other equipment is given. You will then be taken for a "driving lesson", during which you may negotiate a swing bridge. When you're happy handling the boat, we leave you to cruise to the first lock where you will be given full lock tuition.

CAN I BRING MY PET?

Yes. However, we do charge £25 per pet and request that all pets are kept away from the bedding, etc.

WHERE DO I PARK?

Once you have arrived and unloaded your car at our base, one of our staff will show you to our private locked compound.

ARE CANAL HOLIDAYS SUITABLE FOR CHILDREN?

Keeping children amused and interested is generally agreed to be the key to a relaxing holiday for parents. With the constantly changing environment, there is plenty of interest and opportunity to see wild animals and birds in their natural surroundings. Children are also free to move about and play games, even when travelling, and they find locks and swing bridges fun to operate.

WHERE CAN I MOOR?

You can moor anywhere along the towpath, either adjacent to one of the many canalside inns or in the quiet of the open countryside.

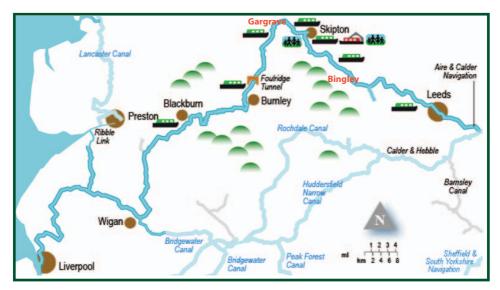
HOW FAR IN ADVANCE DO I NEED TO BOOK?

The earlier the better, especially if you are limited to certain dates. Just give us a ring, email us, or go online to check the availability of your chosen period and boat.

HOLIDAY HIRE

HOW FAR CAN WE GO?

A typical weekend break would take you from our base in Skipton either eastwards to Saltaire or westwards to Foulridge and back. A week's hire could take you eastwards through Bingley Five Rise Locks to Leeds, or westwards through the lovely villages of Gargrave and Bank Newton, through the Foulridge tunnel at the highest section of the canal, and then down into Lancashire towards Wigan, or alternatively part distance in either direction. A longer cruise can easily take you off the Leeds and Liverpool Canal and onto the Bridgewater, Trent and Mersey, Shropshire Union, Llangollen or the Cheshire Ring Canals, the Rochdale, Ashton, Peak Forest and Macclesfield.



We are very lucky to be situated in such a beautiful and picturesque area and we also have the added bonus of some wonderful pubs and inns situated very close to the canal in our area, lots of little quaint village pubs, along with a few larger pubs and restaurants in the slightly bigger towns you pass through.





THINGS TO DO AROUND SKIPTON ...

As the Gateway to the Yorkshire Dales, there are many attractions in and around Skipton. You can find lots of information about what Skipton has to offer on websites such as <u>welcometoskipton.com</u> but in a nutshell here is a bit about what Skipton has to offer.

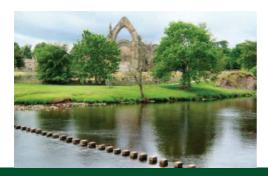
Skipton is a lovely town that has lots of independent retailers and an award winning market and high street. Skipton market stands on the main high street four days a week (Monday, Wednesday, Friday and Saturday) offering everything from fresh fruit and vegetables through to unique gifts and souvenirs. The canal basin is only a few minutes walk from the main high street, and a local tip is to walk through Victoria Square to get there as it is a lovely little courtyard, again full of cafés and shops. Here in the canal basin you will find Pennine Cruisers (obviously!) offering everything you could need from a boating perspective. Along with some more shops and cafés.

We have lots of little alleyways and snickets off the main high street in Skipton that lead to some lovely areas of the town ... Skipton has a lot more to offer than just the main high street! So when visiting Skipton make sure you explore properly! ...

You may decide to explore the surrounding area – a few places of interest may be: Skipton Castle, Bolton Abbey, Embsay Steam Railway, Settle–Carlisle Railway, Malham Tarn and Ilkley.

Whilst cruising in the Dales, why not do some walking, exploring the hills and valleys, taking in the fresh air and beauty? Whether you and your crew are first time sailors or already well experienced, you will feel yourself unwinding as life takes on a different pace and aspect. The locks and swing bridges provide your crew with plenty of exercise and amusement.

Your evening mooring may find you alongside one of the canal-side inns, where you will find refreshment and the opportunity to exchange tales of your experiences, or you may choose the quiet solitude of the open countryside with only the call of the curlew or the chatter of the moorhen for company. Ideal for the whole family, a canal holiday provides interest and entertainment for all ages whatever the weather.





Email: info@penninecruisers.com Website: www.penninecruisers.com Tel: 01756 795478

BOOKING FORM

NAME:
ADDRESS:
POSTCODE:
TEL NO:
I WISH TO BOOK:
NAME OF BOAT:
HOW MANY PEOPLE IN YOUR PARTY:
HIRE PERIOD & START DATE:
PAYMENT BY CARD
I would like to pay through my credit / debit card VISA / MASTERCARD / EUROCARD / DELTA / SWITCH (American Express not accepted) Name on Card: Issue no:
VISA / MASTERCARD / EUROCARD / DELTA / SWITCH (American Express not accepted) Name on Card: Issue no:
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VISA / MASTERCARD / EUROCARD / DELTA / SWITCH (American Express not accepted) Name on Card: Issue no: Card No: Valid from date: Expiry date: Security code: Payment by credit card will be subject to a 2% surcharge Alternatively please make cheques payable to: Pennine Cruisers Ltd
VISA / MASTERCARD / EUROCARD / DELTA / SWITCH (American Express not accepted) Name on Card: Issue no: Card No: Valid from date: Expiry date: Security code: Payment by credit card will be subject to a 2% surcharge

CONDITIONS OF HIRE

- 1. **BOOKING** The booking contract is between you (the hirer) and Pennine Cruisers (the company).
- 2. A booking is a legal agreement. The confirmation is your invoice. The initial payment must be made at the time of booking and the balancing payment made one week before the hire date for day bookings or six weeks before the hire date for holiday hire. At least two of the hirers in your party must be over the age of 21. The company reserves the right to refuse to hand the boat over to any person, who in their opinion is not suitable to take charge. Single sex parties are liable for an additional £70 returnable security deposit.
- 3. **DAMAGE WAIVER** Holiday hire charges include a damage waiver fee of £45, this is non refundable and covers you in the event of damage, loss or accident to your boat or its inventory during the holiday. Exclusions to the waiver are damage resulting from excessive speed, malicious, negligent or intentional damage to the boat its equipment, the waterway, other boats or structures, damages to the rudder or skeg due to cill damage in the locks, and the late return of the boat, or the return of the boat in an unclean condition. In the case of any of the above being reported we shall claim the full cost of repairs, replacement or compensation.
- 4. **INSURANCE** The company insures the boat and equipment against public liability risks. The policy does not cover personal accident, or the hirers belongings, or holiday cancellation. WE STRONGLY ADVISE THE HIRER TO ARRANGE INSURANCE, AND CANCELLATION COVER.
- 5. CANCELLATION AND CHANGES If we need to cancel your holiday we will refund payments made by you towards the boat hire in full, and the hirer shall have no further claim against the company. If for any reason you the hirer wishes to cancel your holiday you must inform Pennine Cruisers as soon as possible by phone and then confirm this in writing. Monies paid will be forfeited and a claim should then be made against your own insurance policy. A hirer who wants to change the date of their booking will be charged a £20 administration fee.
- 6. **EXEMPTION** The Company shall not be liable for any matters arising from any cause beyond the Company's reasonable control or not due to the Company's negligence or wilful default including (without limitation) death or personal injury of Hirers their crew and passengers, loss of or damage to property, non fulfilment or interruption of the booking or delays, breakdowns, mechanical problems, defects, damage, restrictions on cruising, obstructions, repairs or damage to waterways, non availability of routes, navigational works, storms, floods, droughts, ice,

shortage of water or other weather conditions, rationing, shortage or non availability of fuel or in respect of any consequential loss, damage, expense, injury or claim.

 ACCIDENTS – The Hirer is in charge of the boat and is responsible for its safe navigation. In the event of any accident or damage to the boat, other craft or the waterway the Hirer must:

Obtain and record the name of any other boat and names and addresses of all parties involved including the other boat owner and other hirers.

Notify the Company by telephone immediately with full details of the accident including damage incurred and information of names and addresses.

NOT IN ANY CIRCUMSTANCES ADMIT OR ALLOW ANY OTHER PERSONS ON THE BOAT TO ADMIT LIABILITY TO ANY OTHER PERSON.

Proceed in accordance with and follow the Company's instructions.

In the event of an accident the Company may repossess the boat and the hiring contract shall then terminate without liability on the Company.

In the event that the Company's insurance cover is prejudiced or invalidated by any failure on the part of the Hirer to comply with the provisions of this condition the Hirer shall indemnify the Company in respect of all liability claims, loss damage or expenses incurred.

The Hirer is liable for and shall indemnify the Company against any claim or charge made by any Waterways Authority for damage to waterway property or loss of water.

- 8. **COMPLAINTS** The Hirer must check the boat and its contents and equipment fully on arrival at the boat yard and notify the Company of any alleged deficiencies or shortcomings before the boat leaves the boat yard. The Company shall not be liable in respect of any matter which is not so notified immediately and in any event shall not be liable in respect of any matter which is notified after the end of the hire period. The boat may then have been taken over by another hirer and may not be available for inspection. Letters should bear the Company's booking reference.
- 9. **BROCHURE** The description of the boats in this brochure are generally accurate but the Company will not be liable for any minor inaccuracy that may exist. Maps and plans are not to scale, may have steps not shown and are for guidance only. If the Hirer's party includes any infirm persons the Hirer should make relevant enquiries at the time of booking.



HOW TO FIND US •



THE BOAT SHOP

19 Coach Street • Skipton • North Yorkshire • BD23 1LH

Tel: 01756 795478 • Fax: 01756 700213

Web: www.penninecruisers.com • Email: info@penninecruisers.com